

Strathcona Emergency & Safety Resources



When to call 9-1-1

- Fire or medical emergency
- Someone is or appears to be overdosing
- Your safety or someone else's is at risk
- You witness a crime in progress



When to call the Vancouver Police non-emergency line 604-717-3321

- You require police support (but not immediately)
- Property damage or vandalism (after the crime has been committed)
- Vehicle break-in (after the crime has been committed)
- To report any other crime after the fact
- Report an encampment on private property



When to call the Strathcona Community Safety Team 604-789-4143

- Someone requires a wellness check (but doesn't need immediate medical attention)
- Needle pick-up request
- Report litter or debris
- Notify of an encampment on your property
- Require assistance in engaging with community members
- Provide additional safety presence
- You need to speak to someone who has knowledge of the community and Strathcona BIA resources



When to call the Strathcona Community Policing Centre 604-717-0622

- Learn about crime prevention through environmental design
- Volunteer in the community
- Report a crime that has already occurred

Strathcona Resources



Debris & garbage on private property

To schedule removal of large debris on private property, fill out the online form at strathconabia.com/debris.



Needles on public or private property

To request a needle pickup from the Portland Hotel Society, call **604-657-6561** or call the SBIA's Safety Team at **604-789-4143**.



Debris & garbage on public property

Report debris and garbage on public property—including alleyways, rail lines and sidewalks—to the City of Vancouver through **3-1-1** or the **VanConnect App**.



Street cleaning

Litter, debris and needle removal on sidewalks and in front of businesses is provided by Coast Mental Health, United We Can and Mission Possible Maintenance. To report litter and debris, call the SBIA office **604-258-2727**.



Graffiti removal on private property

Report graffiti by calling Goodbye Graffiti at **604-841-4639**, or email vancouver@goodbyegraffiti.com.

City of Vancouver Vanconnect App

Download the **3-1-1 VanConnect App** at vancouver.ca/vanconnect to report:

- Debris on public property
- Graffiti on public property (street poles, bus stops, sidewalks, etc.)
- Encampments on public property
- Maintenance and unsafe public infrastructure (missing sewer covers, damaged signs and sidewalks, etc.)

For all other inquiries, email the SBIA office at info@strathconabia.com.

Additional resources

The following outreach teams can connect people experiencing homelessness to available services:

- Carnegie Outreach **604-665-3318**
- Atira Women's Resource Society **604-331-1407**
- The Watari Research Association **604-254-6995**
- Visit bc211.ca or call **2-1-1** for information on available community, social and government services
- For up-to-date information on COVID-19 visit healthlinkbc.ca or call **8-1-1**